



The Verandah Properties, LLC Resident Benefits Package delivers savings and convenient, professional services that make taking care of your home second nature. Applicant agrees to be enrolled and to pay the applicable cost relevant to their tenancy, **\$30/month, payable with rent.**

Your Resident Benefits Package may include, subject to property mechanicals or other limitations:

- ✓ Filter delivery: Changing filters is now as easy as opening the front door. This service helps you save up to \$250 per year, improves your indoor air quality, and reduces the hassles of repairs. We've made every effort to ensure your obligation to change the filter(s) is as easy as possible.
- ✓ Utility concierge service: One call sets up utility, cable, and internet services - and makes sure you get the best price.
- ✓ Resident rewards: Earn rewards and save on everyday expenses for the most premier rental experience you've ever had.
- ✓ 24/7 online maintenance reporting: Makes reporting those pesky maintenance issues easy and fast, either online or by phone
- ✓ Home buying assistance: For when the time is right to buy your "forever" home
- ✓ Online portal: Easy access to your account, documents, and communication resources
- ✓ Vetted vendor network: We may find the technicians, but you can feel safe knowing they're reputable, licensed, and insured for every job.
- ✓ Multiple payment options: We know you're busy so choose from a variety of ways to make your rental payments online
- ✓ Periodic preventative maintenance walkthroughs: Professional inspections conducted by a third-party, unbiased inspector ensures your home is comfortable and in tip-top condition throughout your lease
- ✓ Credit reporting: Get credit for paying on-time with our third-party credit reporting partner
- ✓ No-hassle move-in and move-out: Don't stress getting to our office, you'll find your keys in your new home. Everything else will be conducted online including your lease signing.
- ✓ One-time waiver of a late or NSF fee: Things happen; we will waive one fee the first time it happens. Advanced notice is required; policy specifics detailed in the lease addendum.

**NOTE:** The total monthly cost of the Resident Benefits Package is all inclusive and no discounts will be given if any element of the package is unavailable due to a lack of HVAC or another limitation at a specific property.